

May 15, 2021

Dear Shareholder:

As you are likely aware, Governor Cox issued an executive order on March 17, 2021 declaring a State of Emergency due to current drought conditions throughout the state. 100 % of Utah is either in moderate or extreme drought and 2020 was one of the hottest and driest summers on record. This season's snowpack was well below average and soil moisture is at an all-time low. We believe taking action is now critical. It is imperative to make water conservation part of your daily life.

With that information in mind we ask that you **PLEASE MONITOR** your water usage carefully. Weber Basin Water, Utah Water Users, Rural Water and the Division of Water Resources are all asking for a 20% reduction in water usage. Reset your sprinklers frequently as power surges, seasonal weather conditions and plant size should be accounted for. For the summer of 2021 the watering schedule is as follows:

All addresses on :

Highland Drive Silver Sage Drive Countryside Circle WEDNESDAY FRIDAY SUNDAY

Fairview Mountainview Starview Snowview Drives TUESDAY THURSDAY SATURDAY

There should be no watering on Monday. Please **do not** water between 9AM and 7PM. If you begin watering early in the spring, your lawn will not send its roots down. Shallow roots, typically caused by overwatering, produce unhealthy grass. The deeper the roots the more healthy the grass and the easier it is to maintain. Later, if you adjust your mower height to at least 2.5 to 4 inches this will encourage deeper roots and shade the soil. Or, consider xeriscape as an alternative to water thirsty grass.

Please be aware that even a small leak can waste a tremendous amount of water. Closely monitor your toilets, fixtures, water softeners and appliances for leaks. Timely repairs can save you a lot of money in overage fees while preventing significant water resources being wasted. The remote meters have been installed and we read the meters all winter. The new meters ensure the accuracy of our monthly meter reads and help to identify leaks much more quickly.

On the back of this letter are several practices and resources available to conserve water. We hope that these might increase shareholder's involvement in our ongoing efforts to conserve water. We will continue to monitor the drought situation and provide updates as they become necessary.

- Postpone new landscape projects until a wetter year
- Don't use water to wash driveways and sidewalks
- Reduce shower time

- LocalScapes.com – free online classes on water wise outdoor design
- Slowtheflow.org – resources and information
- Conservewater.utah.gov – information on water conservation

There is also a variety of information on our website (highvalleywater.com) such as using pesticides properly and managing your septic system correctly.

Please do your part to help preserve and protect your water supply ! Use water wisely !

Please visit for answers to questions you might have, or feel free to contact us per below:

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